

Service Management System



Project Management

Functions

- Project overview and planning of turnover, performance and capacity utilization
- Structuring of complex projects into clearly arranged subprojects
- Deposit of standard modules such as project procedures, assembly groups or products
- Supervision of the orders by the company, from the construction up to the service
- Current overview of the order flow (workflow) and the capacity requirements in each department
- Graphic disposition and revision of projects

Benefits

- Consistency from the Sales Management over the Project Management to the Resource Planning
- Timely indication of shortages even in the proposal stage
- Standard evaluations such as annual planning, backlog lists, order overview, shortages
- Recognition of free (i.e. available) and/or overcharged workstations
- Transfer to MS Excel or MS Project for further processing
- Easy creation of the annual business plan
- Time reporting (actual hours) via Resource Planning possible
- Milestones can be transferred into the Resource Planning
- Deposition of documents on each level of the project/order, compatible with the Innosoft Document Manager
- Allocation of material to procedures and transfer into the Resource Planning after approval. In addition parts lists can be assigned to each workplace. The parts lists' material is automatically assigned to the procedure during the selection of the workplace.
- Various statistics, from controlling report over capacity overviews of individual workplaces up to complete utilization charts.

Auftragsnummer	Projektname	LAN	Startdatum	Projektbeginn	Projektleiter	Kennung	Ende	Fertigstellung in %
010307	Erweiterung Wartung	DE	06.10.2006	07.10.2006	Projektlab.	13.10.2006		100 %
010306	Erweiterung DSP / Vorgänge	DE	22.06.2007	13.07.2007	Projektlab.	12.07.2007 17.00		100 %
010634	Adressenlegen separat	DE	01.08.2006	09.08.2006	Projektlab.	06.11.2006 17.00		100 %
010740	BDE Rückmeldung	DE	27.11.2006	12.01.2006	Entwicklung	07.12.2007 08.01		96 %
010916	Anpassungen ServiceManagementsystem	DE	24.05.2007	16.06.2007	Projektlab.	17.07.2007 17.00		92 %
010607	Umstellung SAP Schnittstelle EC-RPC	DE	30.05.2006	19.05.2006	Projektlab.	19.05.2006 17.00		94 %
010518	Erweiterung Einzelplanung	DE	20.02.2006	21.02.2006	Projektlab.	06.03.2006 17.30		75 %
010579	SAP Schnittstelle	DE	12.06.2006	14.07.2006	Projektlab.	12.07.2007 17.00		70 %
010600	Rückmeldung und Care	DE	17.07.2006	08.10.2006	Projektlab.	26.10.2006		62 %
010638	Wartungsvertrag	DE	26.02.2007	01.01.2009	Wartung	26.02.2007 17.00		62 %
010509	KSB MAS Release 2	DE	27.02.2006	28.04.2006	Projekt	28.04.2006 23.59		56 %
010609	SMS Einführung in Festzeitschichten	DE	26.09.2006	10.01.2004	Projektlab.	12.06.2007 17.00		57 %
010622	Projektüberleitung	DE	20.06.2006	31.10.2006	Projektlab.	27.12.2006 17.00		52 %
010263	Intern zur Vorschreibung / Laufende Kosten	DE	03.05.2005	04.05.2005	Entwicklung	02.05.2005 17.30		50 %
010193	Erweiterung SMS	DE	16.03.2005	02.10.2005	Projektlab.	26.08.2005 17.30		48 %
010286	Einstellung Eisenmann	DE	13.02.2005	20.11.2005	Projekt	10.01.2005 17.00		45 %
010638	Wartungsvertrag	DE	26.09.2006	27.03.2006	Wartung	09.05.2007 17.00		43 %
010776	Webmanagementsysteme	DE	15.12.2006	02.03.2007	Projektlab.	16.04.2007 17.00		39 %
010621	Interne Auftr. siehe auch 510226	DE	22.06.2006	14.07.2006	Projektlab.	13.07.2006 17.30		36 %
010312	Service Belgien und Holland	BE	06.09.2005	30.12.2005	Projektlab.	20.04.2007 17.00		34 %
003190P6		DE	01.09.2006	01.12.2006	Projektlab.	31.12.2006 23.59		33 %
010613	Einführung Servicemanagement	DE	11.07.2006	05.10.2006	Projektlab.	29.09.2006 17.30		31 %
010638	PSS Servicemanagementsystem	D	23.05.2004	30.04.2005		29.04.2005		17 %
010686	Flot	DE	11.09.2006	30.11.2006	Projektlab.	11.07.2007 17.00		4 %
010795	Software für CRM	DE	10.01.2007	30.04.2007	Projektlab.	10.08.2007 17.00		3 %
010793	Erweiterung EMS	DE	13.12.2006	07.09.2006 17.00	Projektlab.	07.09.2006 17.00		0 %
010767	SignalPAD	DE	13.12.2006	29.08.2006 17.00	Lizenzen	29.08.2006 17.00		0 %
010768	test	DE	14.12.2006	15.12.2006 17.00	Lizenzen	15.12.2006 17.00		0 %
010770	xxxxxxxxxxxxxxxxxxxx	DE	14.12.2006	15.12.2006 17.00	Lizenzen	15.12.2006 17.00		0 %
010771	SignalPad	DE	14.12.2006	15.12.2006 17.00	Lizenzen	15.12.2006 17.00		0 %
010764	Erweiterung Kiosk Modus	DE	14.12.2006	07.12.2006 17.00	Projektlab.	07.12.2006 17.00		0 %
010773	Neuer Auftrag	DE	14.12.2006	15.12.2006 17.00	Projektlab.	15.12.2006 17.00		0 %
010774	Wiederherstellung Lizenzrechte	DE	14.12.2006	15.12.2006 17.00	Projektlab.	15.12.2006 17.00		0 %
010700	SignalPAD	DE	28.08.2006	29.08.2006 17.00	Lizenzen	29.08.2006 17.00		0 %

Project Management

For machinery and plant engineering businesses a profound rough planning is the basis for the achievement of short turn-around times and high target date loyalty. With the **INNOSOFT Project Management** complex orders can be structured and the individual procedures can be connected with regard to certain dependencies, e.g. end-start relation.

The system is particularly helpful if many orders with fixed delivery dates and limited capacities have to be planned and supervised. Apart from the deadline and capacity control a parallel running calculation and turnover planning are possible as well.

An overview of all projects supports the human resource planning or the scheduling of long-term construction sites. The employees, who are responsible for the individual assembly sections, have starting points for the beginning of their activities and can send a reminder about the punctual completion of the primary positions.

Resources can be assigned to the individual procedures. This assignment is indicated as an assignment bar in the resource planning for further processing. Such thoroughly planned sites allow reliable variance analyses and also allow early conclusions in the case of plan deviations.

Information management: The Project Management offers a huge number of evaluation possibilities for your information management. A report generator allows the generation of individual evaluations and diagrams. These possibilities can be extended considerably with the optional Statistics module.

Capacity management: The capacity management indicates overloaded production means or assembly groups not working at full capacity already at the planning stage. With the help of clear graphic evaluations an early warning of too much or not enough capacity utilization can be indicated, in order to be able to take appropriate measures in time.

The screenshot displays the INNOSOFT Project Management software interface. The main window shows a project tree on the left, a central task details panel, and a Gantt chart on the right. The task details panel includes fields for 'Vorgang', 'Menge', 'AP-Gruppe', 'AP-Benennung', 'Kostenstelle', 'Start SOLL', 'Start IST', 'Ende SOLL', 'Ende IST', 'Kapazität SOLL', 'Kapazität IST', and 'Beschreibung'. The Gantt chart displays a project schedule from January to March, with tasks like 'Angebotsphase' and 'Prüfen, ob Standard Sonderprogr. erm...' shown as green bars.

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