



Module: E-commerce

- online order system, spare part and used machine sales over the InterNet
- "market basket" for a simple order procedure
- identification of the installed machines by login
- display of the current parts catalog
- 24 hr locating of failures

Advantages

- simplified and permanently ready ordering system for customers
- reproduction in different media, e.g. print / CD / HTML
- availability 24/7
- overcoming of difficulties such as language and time barriers
- production of electronic spare parts catalogs

The screenshot shows a web browser window with the address <http://127.0.0.1/maschinen/0003/>. The page title is "Maschinen-Katalog" and the sub-page is "Roboter / hohe Traglasten (125)".

0003
 Hersteller: KUKA
 Fabrikat: -
 Typ: -
 Baujahr: 1997
 Betriebsstunden: 1000
 Preis: 15000 €

Technische Daten

Bezeichnung	Wert	Einheit
Traglast	125/100/90	kg
Zusatzlast	120	kg
Max. Reichweite	2410/2610/2610	mm
Wiederholgenauigkeit	$\pm 0,2$	mm
Gewicht	975/990/995	kg
Einbaulagen	Baden, Decke	

Zubehör

Nr.	Bezeichnung	Preis €	Auswahl
71031292	Armverlängerung 400 mm	2.215,00	<input type="checkbox"/>
01031291	Armverlängerung 200 mm	1.241,00	<input type="checkbox"/>

The page also includes a CAD drawing of the robot arm and a list of links for technical data and specifications.

Today for a 24/7 service it is essential to offer part of the service via the InterNet. The worldwide sales of spare parts or the registration of failures is made possible by the online order system as a component of the service management system (SMS). The online order system is linked up directly to the data of the service management system (SMS), in order to ensure an up to date database on the InterNet.

The following sources of information and functionalities can be used by the customer when dealing with an order or a disposal for an offer inquiry via the InterNet:

- lists of articles
- parts lists with linked pictures or documents
- article lists relating to orders
- "market basket" function for an overall view of the current orders or inquiries
- possibility to order with included history of all orders and inquiries transacted by the customer

http://192.168.99.100/innosoft/haupt/index.php3 - Microsoft Internet Explorer

Adresse http://192.168.99.100/innosoft/haupt/index.php3

Online Bestellsystem

INNOSOFT

Stücklisten Artikel Aufträge Warenkorb Bestellungen Benutzer Hilfe Beenden

Bestellung vom: 2001-03-14 17:44:19 Warenkorb Alle Keine

Stückliste-Nr.	Teile-Nr.	Bezeichnung	Menge	Einzelpreis	Gesamtpreis	Warenkorb
	15916	RS232 Connection Kit	1			<input type="checkbox"/>
	15952	Probe Cable	1			<input type="checkbox"/>
	15954	Set of Keys	2			<input type="checkbox"/>

Bestellung vom: 2001-03-14 17:44:51 Warenkorb Alle Keine

Stückliste-Nr.	Teile-Nr.	Bezeichnung	Menge	Einzelpreis	Gesamtpreis	Warenkorb
	15985	Compact sensor with shutter	12			<input type="checkbox"/>
	15907	Filter Changer	2			<input type="checkbox"/>

Fertig Internet